

InfluenzaA H1NI NOL Pandemic Flu Preparedness Planning

NOL Pandemic Flu CMT Team
27 October 2009



This deck provides you..

- An awareness of Pandemic Flu and our planning efforts
- Specific direction on our preparedness and business continuity plans
- Where to seek further help and support

The NOL Pandemic Flu Crisis Management Team

Singapore

October 2009

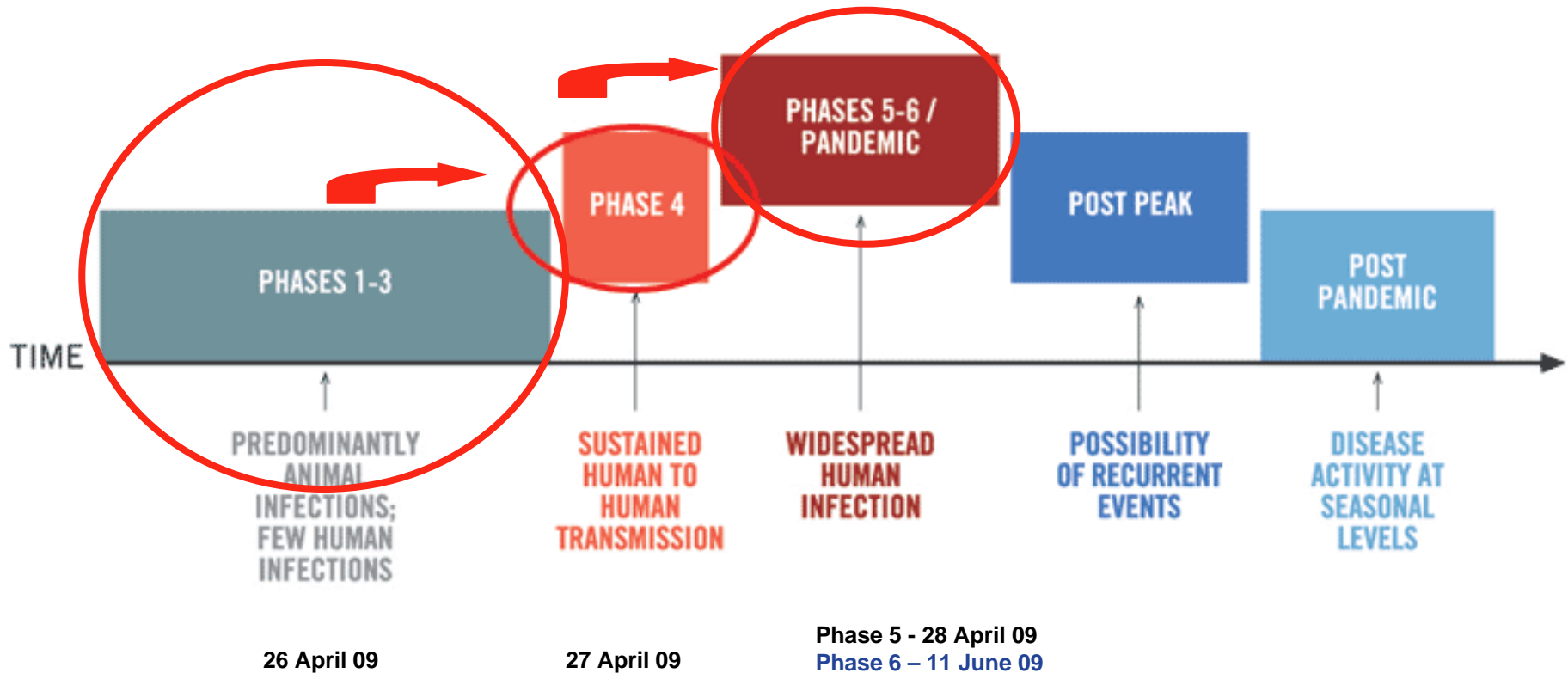


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InfluenzaA H1N1 Alert – WHO Phase 6

On June 11 2009 the World Health Organization raised the Worldwide Pandemic Alert from Phase 5 to Phase 6



InfluenzaA H1N1 Alert – WHO Phase 6

WHO at Phase 6 Alert

- Moving to Phase 6 did not indicate any change in the virus or the illness it causes. Instead, it was an acknowledgement that the new flu is causing sustained community-level outbreaks in a growing number of geographic areas
- The H1N1 flu virus has spread on a community level to nearly all nations around the globe

What about severity?

- At this time, WHO considers the overall severity of the influenza pandemic to be moderate

Influenza A H1N1 Alert – WHO Phase 6

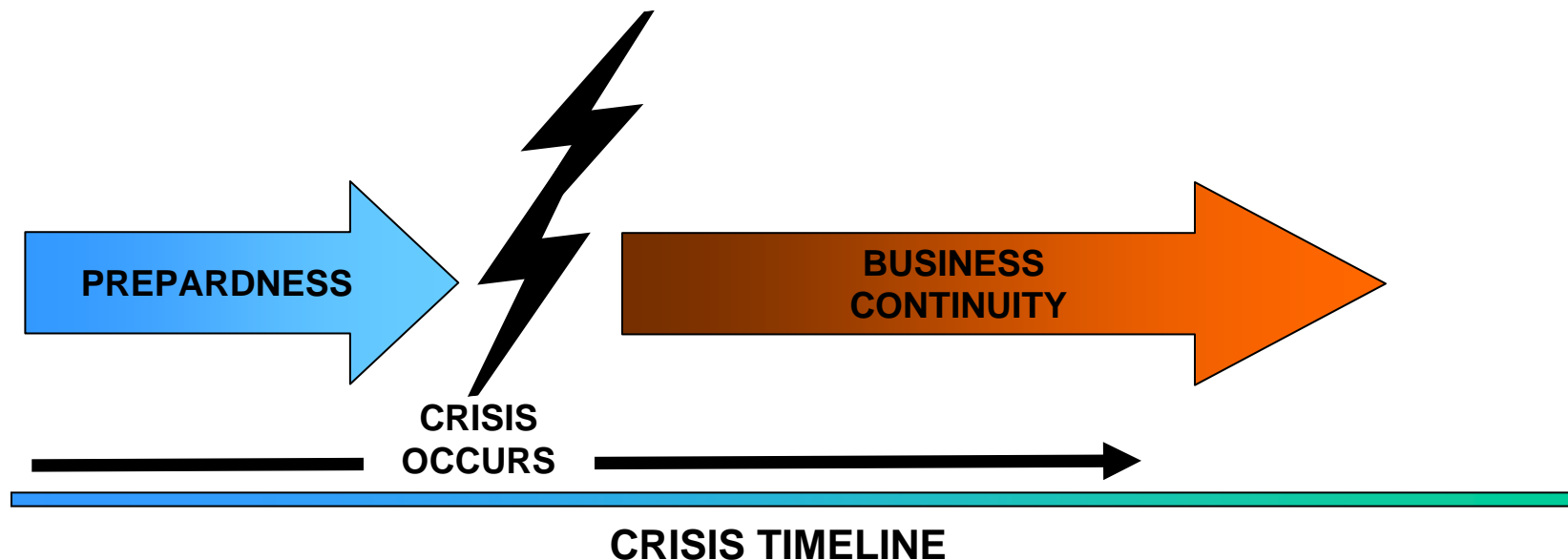
The moderate assessment reflects that:

- Most people recover from infection without the need for hospitalization or medical care
- Overall, national levels of severe illness from influenza A(H1N1) appear similar to levels seen during local seasonal influenza periods
- Overall, hospitals and health care systems in most countries have been able to cope with the numbers of people seeking care
- WHO is concerned about current patterns of serious cases and deaths that are occurring primarily among young persons, including the previously healthy and those with pre-existing medical conditions or pregnancy

Pandemic Flu – Crisis Management Strategy

Our pandemic flu planning efforts follow our NOL Crisis Management Strategies; combining Preparedness Plans with Business Continuity Plans

These are designed to protect the well being of our employees and to minimize any disruptions to our operations that could potentially impact customers' business



Preparedness Plan Tools

Our Preparedness Plans focus on minimizing the impact pandemic flu may have to our facilities

In the event of an operational shutdown our Business Continuity Plans (BCPs) are implemented and backup provisions are put in place.

H1N1 Preparedness

Insert Location Name Here

H1N1 Preparedness Guide Book

Response Planning
Pandemic Flu

Continuity plan for yo

are referring to

Name

Pandemic Flu P

Pandemic Flu P

Microsoft Excel - Pandemic Flu Preparedness Plan - Activity Matrix 01/07/09.xls [Read-Only]

APL/ APL General Manager communicates with Facility Staff & Customer Site Management the company material regarding Pandemic Flu planning

Version 01/07/09 Pandemic Flu Preparedness Plan in Phase 2		Ches, Vietnam, Indonesia, Cambodia, Thailand and Turkey. Subject to change according to WHO list.
Key	Description	28-03-09
WHO/FAO/WHO	WHO/FAO/WHO	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	
APL Team	APL General Manager	

Indicates New/Improved Plan Step

Version 01/07/09 Pandemic Flu Preparedness Plan in Phase 2		Ches, Vietnam, Indonesia, Cambodia, Thailand and Turkey. Subject to change according to WHO list.						
No.	Activity	High Risk Locations	Low Risk Locations	Mobile	Implementation Notes			
		Ches	Vietnam	Indonesia	Cambodia	Thailand	Turkey	Notes and Comments regarding your implementation status
Preparedness Plan Activities to be performed								
Prevention and Protection								
Activities to be done in this Phase								
3.01	APL/ APL General Manager communicates with Facility Staff & Customer Site Management the company material regarding P/Pandemic Flu planning.	✓	✓	✓	✓	✓	✓	
3.02	Formation of Facility Preparedness team who is accountable for the P/Pandemic Flu planning.	✓	✓	✓	✓	✓	✓	Refer to Appendix B (includes list of roles)
3.03	Assign a team member to develop expertise regarding local country health guidelines with the relevant authorities.	✓	✓	✓	✓	✓	✓	
3.07	Implement distribution of MOC's latest info guide to all customers as a country.	✓	✓	✓	✓	✓	✓	External Communication
Development/Implement Communication Protocols:								
1. a Comm Plan for reaching the facility BCP team								
2. a Comm Plan for communicating to all staff quickly (Comm Team)								
3. a Client/Supplier - a means for all staff to reach a rapid message on the status of the Pandemic Flu situation.								
Distribute the above plan to all staff with copy for office, home and on person								
3.09	Identify high-risk MOC employees, and customer/associations, who interact with visitors in retail area or contact with live birds & animals.	✓	✓	✓	✓	✓	✓	Refer to Appendix C for a list of High Risk personnel and conditions
3.11	Communicate Sick Leave Policy to Staff. Employees are required to stay at home if they are sick.	✓	✓	✓	✓	✓	✓	
3.13	Develop an urgent care process: a list of medical contacts, both public and private and transportation list from the MOC facility.	✓	✓	✓	✓	✓	✓	Refer to Appendix D



The Key Components to our Preparedness Plans

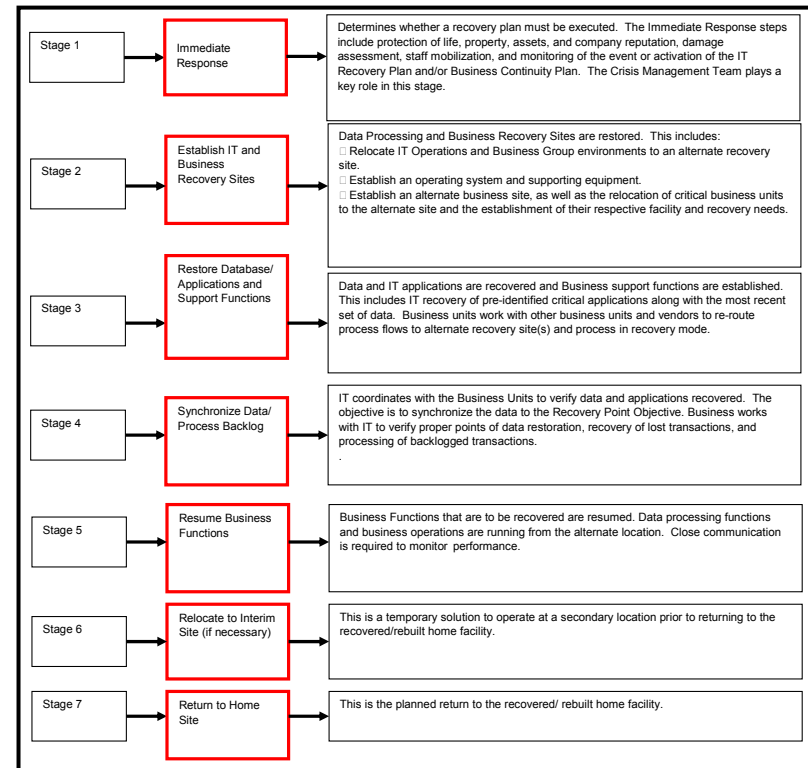
- √ An assigned team in each facility to coordinate crisis planning and implementation
- √ The distribution of information about H1N1 to all employees so that they can be aware of the nature of the virus and its symptoms in order to take appropriate personal precautions to prevent spread
- √ The distribution of personal hygiene products such as hand wipes and personal thermometers
- √ Temperature screening at our facilities for all staff and guests in high risk areas
- √ Staff segregation plans to reduce the risk of exposure and spread within our facilities
- √ The increased utilization of communication methods such as phone and video conferencing as alternatives to face-to-face meetings.
- √ A reduction in direct contact with customers, partners and vendors to essential activity only.

BCPs – In the Event We Face Facility Closures

The NOL solutions for temporary facility closures and/or disruptions in our supply chain solutions are covered by facility BCPs – Business Continuity Plans.

BCPs follow a global template and are developed, maintained and drilled at a facility level.

For more information please refer to your APL and APLL Sales Professional



NOL Pandemic Flu CMT Instructions to Our Regions

- WHO has issued warnings of a 'next wave' of the H1N1 pandemic in the northern hemisphere in the fall of 2009. We must all watch developments very closely
- In seasonal flu health authorities have classified certain people are at "high risk" of serious complications. This includes people 65 years and older, children younger than five years old, pregnant women, and people of any age with certain chronic medical conditions
- Seasonal Flu and H1N1 vaccines may be available in some locations for high risk persons as well as the general public. Consult your medical professional and local health authority on guidelines and access in your community.

NOL Pandemic Flu CMT Instructions to Our Regions

Make Enhancements to the H1N1 Preparation Program

- Follow our revised guidelines for local triggers of Plan escalation (away from broad WHO guidelines)
- Review the updated H1N1 documents/policies on internal and external websites for sharing with employees and customers
- Ensure our Pandemic Flu posters are in place in common areas

Facility Drills

- Drill your Preparedness Plan
- Drill and refine your Business Continuity Plans

Further Support & Information about Pandemic Flu

For support and more information about Pandemic Flu and NOL's planning efforts:

- Contact the NOL Pandemic Flu Crisis Management Team
 - Send an email to Pandemic_Flu_Team@NOL.com
- Please visit our external websites:
 - <http://www.nol.com.sg>
 - <http://www.APL.com>
 - <http://www.APLL.com>
- Consult Health Authority/Ministry Web Links
 - <http://www.who.int/en/>
 - <http://www.moh.gov.sg/mohcorp/default.aspx>
 - <http://www.cdc.gov/>