



TWIC Dashboard

November 19, 2009



Explanation of Dashboard

The TWIC Dashboard provides point-in-time program information on:

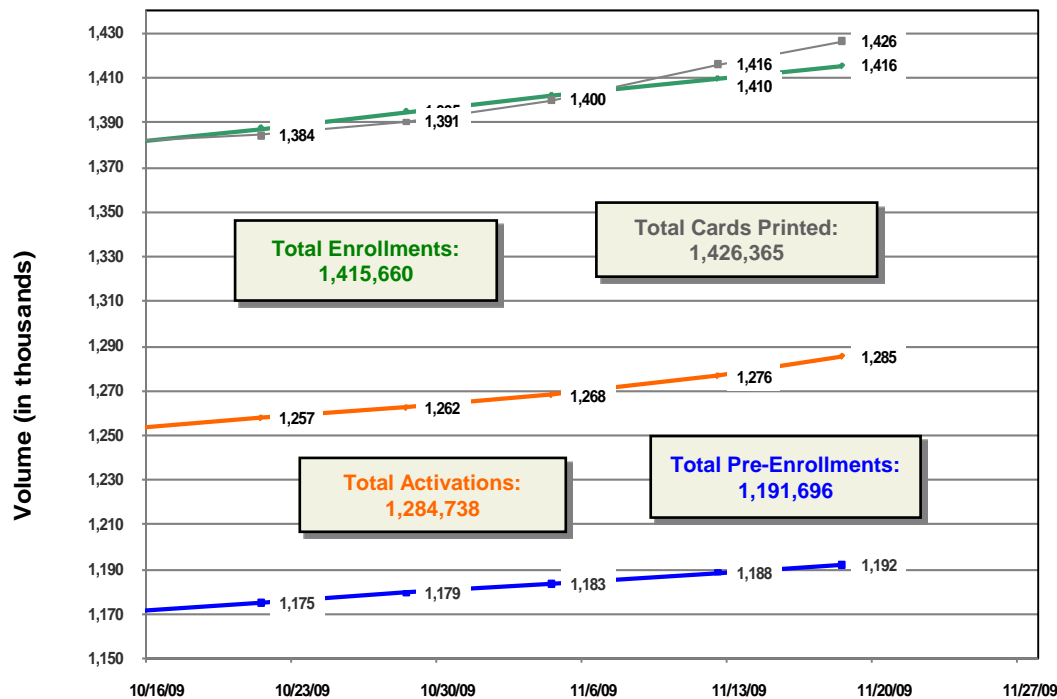
- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources

Program Statistics

Enrollment/Activation	Measurement (as of 11/18/09)
Pre-Enrollments	1,191,696
Enrollments	1,415,660
Cards Printed	1,426,365
Cards Activated	1,284,738
Average Enrollment Time	8.85 min.

Security Threat Assessment	Measurement (as of 11/15/09)
Initial Disqualification Letters	65,042
Appeals Requested	35,086
Appeals Granted	34,317
Waivers Requested	7,113
Waivers Granted	3,046
ALJ Review Requested/Granted	21
Final Disqualification Letters	705
Number of Expired IDTAs	23,819

Enrollment Trending



TWIC Information and Resources

Help Desk: 1-866-DHS-TWIC (1-866-347-8942)

8:00 AM ET - 12:00 AM ET

TWIC.Helpdesk@gcrm.com

Website: www.tsa.gov/twic