



# TWIC Dashboard

## March 18, 2010



### Explanation of Dashboard

The TWIC Dashboard provides point-in-time program information on:

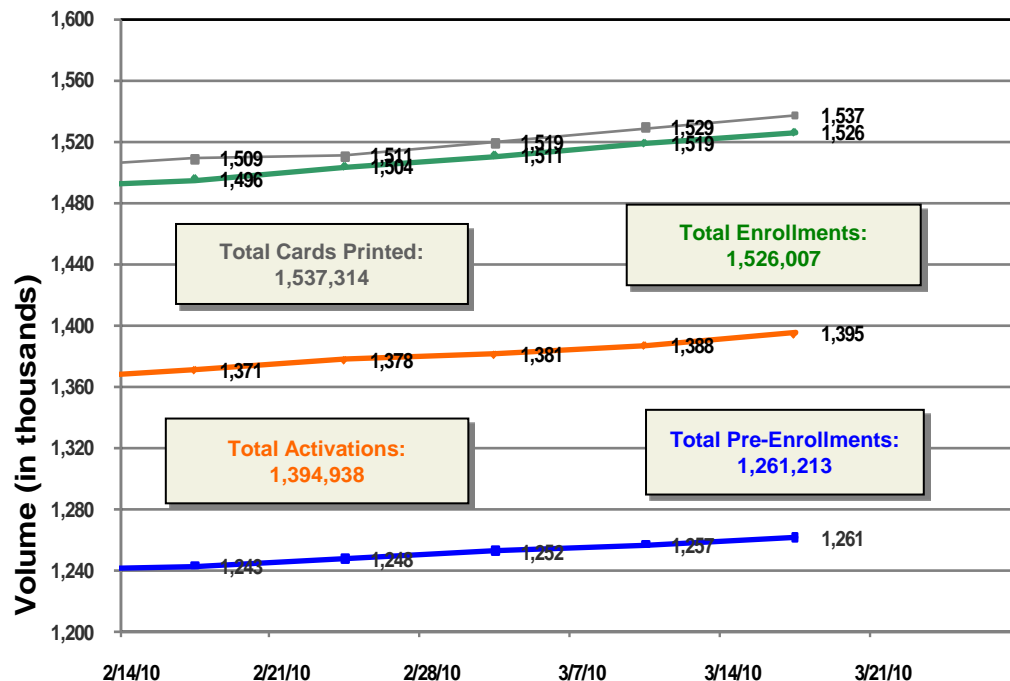
- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources

### Program Statistics

Enrollment/Activation	Measurement (as of 03/17/10)
Pre-Enrollments	1,261,213
Enrollments	1,526,007
Cards Printed	1,537,314
Cards Activated	1,394,938
Average Enrollment Time	8.85 min.

Security Threat Assessment	Measurement (as of 03/14/10)
Initial Disqualification Letters Issued	69,649
Appeals Requested	38,522
Appeals Granted	37,543
Waivers Requested	7,888
Waivers Granted	4,289
ALJ Review Requested/Granted	30
Final Disqualification Letters Issued	807
Number of IDTAs Expired	26,613

### Enrollment Trending



### TWIC Information and Resources

**Help Desk:** 1-866-DHS-TWIC (1-866-347-8942)  
 8:00 AM ET - 12:00 AM ET  
 twic.helpdesk@lmbps.com

**Website:** [www.tsa.gov/twic](http://www.tsa.gov/twic)