



TWIC Dashboard

January 12, 2012



Explanation of Dashboard

The TWIC Dashboard provides point-in-time program information on:

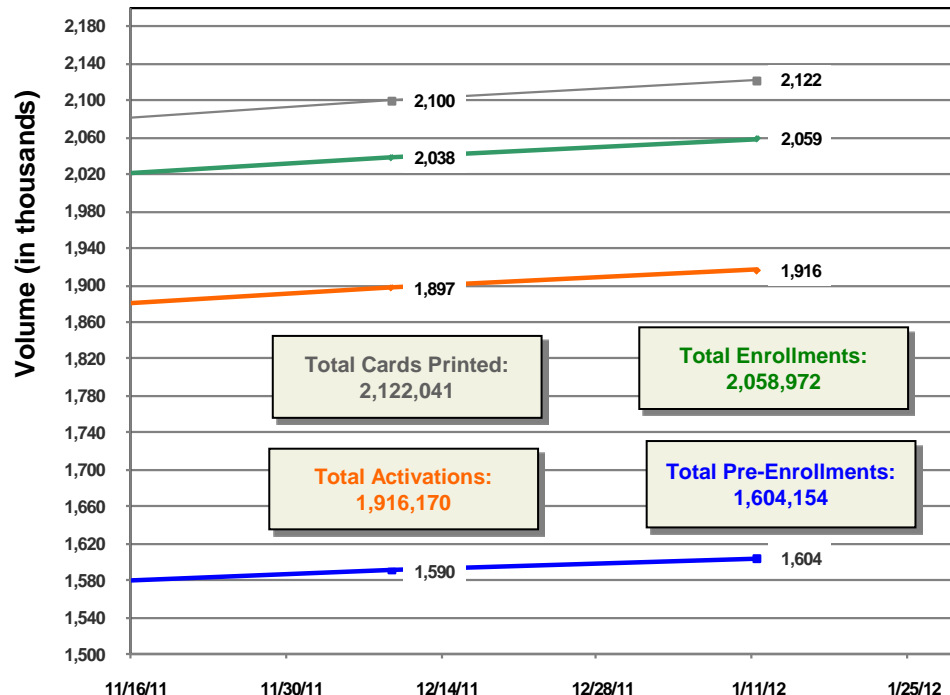
- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources

Program Statistics

Enrollment/Activation	Measurement (as of 01/11/12)
Pre-Enrollments	1,604,154
Enrollments	2,058,972
Cards Printed	2,122,041
Cards Activated	1,916,170
Average Enrollment Time	8.80 min.

Security Threat Assessment	Measurement (as of 01/08/12)
Initial Disqualification Letters Issued	98,767
Appeals Requested	48,616
Appeals Granted	47,250
Waivers Requested	10,451
Waivers Granted	9,373
ALJ Review Requested/Granted	103
Final Disqualification Letters Issued	1,716
Number of IDTAs Expired	40,013

Enrollment Trending



TWIC Information and Resources

Help Desk: 1-866-DHS-TWIC (1-866-347-8942)
 Monday – Friday; 8:00 AM - 10:00 PM Eastern
twic.helpdesk@lmbps.com

Website: www.tsa.gov/twic



TWIC Dashboard

January 12, 2012 (2 of 3)



Total Enrollments (with occupation stats) and Activations by Location Data as of 12/31/2011

Enrollment Center Location	Total Enrollments	Total Activations	Total Enrollments by Occupation Type								No Occupation Specified	Other
			Drayage Truckers	Facility Employee	Longshore men	Merchant Mariners	Rail Crew	Truck Drivers	Vessel Crew			
Albany, NY	7,721	7,264	54	547	50	871	64	3467	0	7	2598	
Alpena, MI	249	242	0	114	3	0	0	30	0	0	24	
American Samoa	1,100	269	0	487	63	110	0	3	0	327	109	
Anacortes, WA	14,623	13,933	15	2657	19	1902	1	895	0	1661	7465	
Anchorage, AK	11,170	10,397	59	647	329	2639	172	785	0	2876	3658	
Ashtabula, OH	2,755	2,625	9	305	38	419	57	1073	0	233	621	
Bangor, ME	4,290	4,070	160	145	53	2011	2	812	0	284	823	
Baton Rouge, LA	90,138	83,639	72	16343	88	3484	407	3484	0	30737	35523	
Bay City, MI	2,222	2,148	4	133	0	296	1	961	0	29	798	
Beaumont, TX	27,090	25,391	39	1818	72	1891	118	1790	1	6246	15115	
Benicia, CA	14,697	13,799	6	3594	44	628	60	318	0	236	9811	
Boston, MA	13,973	13,062	161	837	374	4056	3	2956	0	1362	4217	
Bourne, MA	8,734	8,408	33	831	3	45	4644	3	1044	1	160	
Bridgeport, CT	1,446	1,397	9	118	6	300	0	544	0	12	457	
Brownsville, TX	19,118	17,457	61	756	129	1081	35	2455	0	1866	12735	
Brunswick, GA	7,636	7,047	27	523	441	753	37	2175	0	308	3372	
Buffalo, NY	4,524	4,033	42	105	0	694	11	2050	0	759	853	
Burlington, VT	1,134	1,052	126	52	2	443	0	369	0	21	120	
Calcite, MI	226	221	0	40	4	110	0	22	0	1	49	
Camden, NJ	5,823	5,413	61	376	3	109	3	2165	0	290	2472	
Camp Hill, PA	213	205	0	3	0	16	0	87	0	16	76	
Canton, OH	244	215	0	5	0	16	0	53	0	127	41	
Carson, CA	6,402	5,820	34	167	282	359	60	2410	0	23	3034	
Cedar Rapids, IA	820	672	0	47	3	39	2	469	0	14	246	
Charleston, SC	23,618	22,177	459	1391	1314	4962	203	8002	0	1009	6278	
Chattanooga, TN	10,568	10,212	68	546	4	1077	52	4205	0	1151	3485	
Chester, NY	2,420	2,311	25	105	6	138	6	657	0	139	6	
Chicago, IL	13,522	12,633	84	3895	36	1351	279	1787	0	1751	4339	
Cincinnati, OH	9,482	9,013	56	1974	10	766	82	3592	0	588	2414	
Cleveland, OH	8,476	8,419	44	313	3	917	30	1693	0	4035	1424	
Coos Bay, OR	1,601	1,527	3	261	1	597	2	261	0	179	459	
Coram, NY	3,856	3,533	13	138	3	1504	3	704	0	61	1429	
Copus Christi, TX	42,425	39,111	41	6601	10	2715	1045	3118	0	8035	21705	
Decatur, AL	10,099	8,978	253	406	1	529	12	4879	0	456	3563	
Detroit, MI	8,188	7,409	32	236	11	1107	29	1370	0	2149	3254	
Duluth-Superior, MN	6,267	5,971	26	740	77	1071	444	1527	0	818	1564	
Dundalk, MD	31,889	29,475	368	1786	1581	3585	256	10470	0	1952	11911	
Escanaba, MI	597	561	0	29	0	107	0	46	0	315	100	
Eureka, CA	550	517	2	35	30	184	1	89	0	25	184	
Evansville, IN	9,906	9,356	55	1440	1	523	7	1418	0	1299	5164	
Everett, WA	5,708	5,443	17	195	176	1822	129	714	0	268	2387	
Freeport, TX	20,574	19,667	25	2286	109	833	122	2103	0	2330	12846	
Galveston, TX	1,981	1,907	0	242	0	39	0	368	0	365	853	
Glendale, CA	188	152	0	2	0	31	0	72	0	6	73	
Green Bay, WI	5,343	4,687	28	331	2	794	50	3253	0	204	681	
Greenville, MS	2,391	2,201	4	229	1	229	2	222	0	1176	400	
Guam	3,575	3,353	0	891	2	1396	0	167	0	382	667	
Gulfport, MS	18,814	17,623	82	765	239	4095	47	2513	3	3494	7576	
Hilo, HI	4,631	4,186	28	207	0	723	0	0	0	719	2624	
Honolulu, HI	17,849	16,332	165	953	196	3671	4	1829	0	5029	6002	
Houma, LA	19,027	17,250	3	1134	94	4497	5	897	2	4695	7700	
Houston #2	31,738	30,811	383	1611	1163	5683	436	8258	0	3784	15755	
Houston, TX	58,917	60,090	552	14466	2121	18629	492	13414	0	20367	48191	
Houston, TX #3-North Loop	81,233	68,027	61	1153	72	1405	108	2920	2	5378	10819	
Huntington, WV	17,079	16,121	36	2042	19	231	231	1	0	3784	7050	
Indiana Harbor, IN	11,646	10,933	69	915	69	544	125	2120	0	4102	3702	
International Falls, MN	2	2	0	0	0	0	0	0	0	0	0	
Jacksonville, FL	31,861	29,662	396	1536	551	5619	85	3383	0	15366	4925	
Joliet, IL	14,233	13,434	76	1330	2	735	163	4380	0	365	495	
Juneau, AK	3,483	3,282	2	516	34	2154	11	79	0	238	454	
Kahului, HI	4,777	4,515	60	909	0	1234	0	422	0	517	1552	
Kansas City, MO	8,983	8,911	0	76	0	469	14	2750	0	1947	17384	
Kauai, HI	2,634	2,468	6	137	18	556	1	165	0	177	1574	
Key West, FL	3,072	2,929	0	119	3	2626	0	24	1	30	269	
La Plata, MD	4,783	4,520	8	288	2	288	2	288	0	92	1544	
Lafayette, LA	34,047	30,533	28	5539	447	2125	13	2437	0	4595	18863	
Lake Charles, LA	44,189	41,111	39	3598	33	3731	67	681	0	28448	7597	
LaPorte, TX	40,491	38,159	79	4278	8	1252	84	2393	0	6319	26027	
Lindenhurst, NY	5,856	5,610	27	195	2	2373	5	1373	0	391	1490	
Linthicum, MD	2,771	2,730	8	7	7	615	22	411	0	340	1315	
Little Rock, AR	5,332	5,887	31	141	11	8	11	2950	0	807	1916	
Long Beach, CA	63,785	59,055	1440	3652	4875	5077	1192	14834	0	6801	25914	
Longview, WA	4,900	4,628	20	464	242	637	61	717	0	206	2553	
Lorain, OH	380	360	0	4	0	25	0	79	0	158	41	
Los Angeles, CA	10,033	9,543	389	542	3349	875	28	1990	0	971	1889	
Louisville, KY	11,435	10,565	53	1871	5	919	193	4535	0	1532	2370	
Marcus Hook, PA	2,300	2,178	5	862	3	90	3	375	0	169	993	
Marine City, MI	1,767	1,574	3	1649	3	47	2	54	0	58	517	
Marquette, MI	577	548	0	42	0	143	0	38	0	208	134	
Memphis, TN	13,957	12,930	49	836	2	2790	152	4521	0	1131	4561	



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Metairie, LA	4,898	5,521	7	158	9	497	8	73	0	2941	1195	
Miami, FL	24,579	23,105	567	1690	917	3423	23	5527	0	1037	11395	
Milwaukee, WI	5,321	4,967	178	215	43	934	80	2419	0	37	1415	
Minneapolis, MN	8,870	8,179	15	456	1	795	51	2167	0	3404	1981	
Mobile, AL	52,247	49,014	189	3001	392	9307	229	3965	2	16803	18359	
Morehead City, NC	6,430	6,051	19	194	81	2643	44	1616	0	68	1735	
Morgan City, LA	13,089	11,826	2	2635	21	3067	2	729	0	1124	5509	
Muskegon, MI	2,888	2,745	6	131	1	1487	3	834	0	10	416	
Nashville, TN	11,084	9,372	71	1048	2	1214	20	3455	0	3900	1374	
New Castle, DE	2,430	2,274	8	447	5	161	2	399	0	153	1255	
New Haven, CT	4,858	4,670	28	480	49	944	5	2233	0	148	971	
New London, CT	4,334	4,015	13	428	39	1774	20	897	0	103	1060	
New Orleans, LA	69,952	63,475	125	6611	424	952	123	1429	1	32997	18370	
Newport News, VA	10,477	9,853	134	640	242	2309	112	2461	0	766	3813	
Nikiski, AK	4,050	3,944	1	891	21	863	0	175	0	685	1414	
Norfolk, VA	30,317	28,817	735	1534	1251	8962	546	2603	1	8353	6332	
NY/NJ - New York, NY	43,415	41,266	1184	2463	1660	3221	201	14569	0	2110	18017	
NY/NJ - South Hackensack, NJ	19,170	17,902	35	1565	299	8308	9	915	0	2214	5825	
NY/NJ - Staten Island, NY	17,359	16,591	311	2681	1349	1566	30	2973	0	4141	4308	
Oakland, CA	29,467	27,473	1339	4083	1023	4084	103	5562	0	4065	9208	
Oklahoma City, OK	3,581	3,152	14	59	0	230	0	1194	0	1533	547	
Ontonagon, MI	36	29	0	2	0	20	0	0	0	0	6	
Oswego, NY	2,107	2,010	16	81	27	676	0	575	0	6	726	
Paducah, KY	8,192	15	1	461	9	3044	25	967	0	1847	1814	
Palm Beach, FL	9,495	8,937	358	951	60	3796	7	1180	2	96	3045	
Panama City, FL	10,374	8,656	14	360	66	3751	28	1809	0	499	3847	
Pasco, WA	5,899	5,321	60	107	2	107	252	2490	0	1009	1572	
Paulsboro, NJ	14,412	13,379	71	1344	24	1083	64	2625	0	1161	8040	
Pennsbury Manor, PA	2,584	2,477	15	117	56	224	4	716	0	104	1348	
Peoria, IL	5,691	5,357	40	850	4	756	18	3018	0	38	967	
Perth Amboy, NJ	5,538	5,173	61	12	81	173	40	1343	0	150	3047	
Philadelphia, PA	27,945	26,445	211	4400	689	1994	0	3956	0	4515	12103	
Pittsburgh, PA	13,034	11,977	38	1289	9	1306	15	3093	1	3090	4193	
Point Comfort, TX	4,582	4,287	8	806	1	315	22	215	0	50	3169	
Ponce, PR	6,455	6,245	1053	184	338	551	7	405	0	1322	1328	
Port Arthur, TX	30,134	28,299	24	4520	37	1401	82	312	1	3223	20044	
Port Canaveral, FL	13,354	12,582	22	842	167	4473	3	1314	0	3271	3262	
Port Everglades, FL	21,693	20,614	357	1229	836	5524	6	2053	0	5509	6169	
Port Fourchon, LA	16,558	15,248	6	3030	614	7182	1	788	10	145	4782	
Port Hueneme, CA	7,356	6,685	49	451	229	1049	15	1854	0	1691	2018	
Port Manatee, FL	9,149	8,677	21	454	79	3339	14	2518	0	851	1884	
Portland, ME	5,281	5,028	16	287	45	2408	0	746	0	819	960	
Portland, OR	19,256	18,141	335	1475	942	3145	741	4709	0	1349	6560	
Portsmouth, NH	4,507	4,304	15	583	13	1410	0	1302	0	148	1036	
Providence, RI	8,497	8,009	26	409	138	2563	39	2421	0	368	3533	
Richmond, CA	7,385	6,946	16	1046	7	751	74	381	1	882	4161	
Riverhead, NY	905	854	2	38	0	571	0	109	0	6	179	
Rochester, NY	1,481	1,360	27	19	0	454	2	374	0	297	308	
Sacramento, CA	8,915	8,438	66	141	68	1141	208	2453	0	1901	3222	
Saipan	561	478	1	185	2	318	0	3	0	4	48	
Salisbury, MD	3,325	3,071	9	111	4	1866	11	458	0	432	434	
San Diego, CA	16,913	15,706	109	2409	275	7318	44	2309	1	828	3620	
San Francisco, CA	3,714	3,484	4	251	248	1175	15	130	0	197	715	
San Juan, PR	16,192	15,484	439	2641	576	2183	2	2512	0	3179	5660	
Sandusky, OH	2,200	2,105	6	38	0	743	244	708	0	94	325	
Sault Ste. Marie, MI	400	29	0	28	0	46	0	33	0	4	46	
Savannah, GA	30,596	28,710	510	1045	2940	1733	252	10206	0	1576	12234	
Seattle, WA	21,902	20,514	195	1655	1408	6241	639	3573	0	691	7484	
South Louisiana, LA	23,999	22,248	29	4291	55	2230	119	1425	1	6865	8984	
St. Croix, USVI	7,909	7,631	15	4309	1	27	1	108	0	131	1869	
St. Ignace, MI	940	905	0	120	6	501	2	46	0	19	246	
St. Louis, MO	26,375	23,221	98	1284	8	2302	23	17415	2	1135	4108	
St. Paul, MN	1,386	1,321	17	57	2	169	9	252	0	682	197	
St. Thomas, USVI	3,346	1	1	478	0	1387	2	178	0	98	1210	
Stockton, CA	11,567	10,756	468	489	196	310	562	5402	0	72	4068	
Tacoma, WA	20,059	19,182	390	1676	1583	3597	229	5298	0	486	6816	
Tampa, FL	28,531	26,690	54	2157	199	5644	209	4310	0	9043	7015	
Terminal Island, CA	24,488	23,073	1605	737	593	682	127	9063	0	484	6597	
Texas City, TX	30,970	28,972	17	3974	181	2937	77	1187	8	6987	15602	
Toledo, OH	7,305	6,927	16	585	122	829	56	2594	0	362	2742	
Traverse City, MI	1,307	1,246	1	73	3	264	0	259	0	3	204	
Tulsa, OK	13,352	12,401	52	523	2	496	15	6536	0	53	5675	
Unalaska, AK	185	162	0	46	0	35	0	2	0	0	64	
Valdez, AK	1,782	1,782	0	352	10	183	0	98	0	36	1103	
Vancouver, WA	3,298	3,192	39	122	259	225	492	906	0	10	1245	
Vicksburg, MS	17,524	16,278	37	773	50	3064	68	2457	1	4145	6929	
Victoria, TX	6,957	6,668	18	758	3	503	49	712	0	305	4609	
Wilmington, DE	19,220	17,223	162	1820	284	1453	209	4343	0	14607	9607	
Wilmington, NC	13,090	12,425	89	767	239	2162	81	4271	0	1566	3915	
TOTAL	2,044,051	1,904,510	19,203	197,141	45,133	297,386	13,375	348,431	54	364,922	758,654	