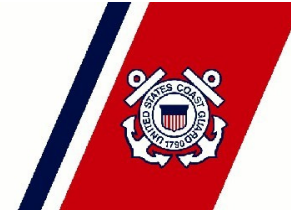




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TWIC Update

December 2, 2008

Status Update

- Focusing Resources on Compliance Ports
 - Adjusting hours, resources and staffing for ports pre and post compliance
- Power Outage/Activation Update
 - All Sites on line for activations as 11/17
 - Start Enabling of Pin Resets early December
- 2 Sites Remain Closed due to Hurricane Ike
 - Houston #1(Turning Basin) – Operating out of Houston #2 (Woodridge)
 - Will be moving back to Houston 1 for activations within next 2 weeks
 - Galveston – Operating out of Texas City
- Help Desk
 - Wait Times Continue to Remain Low



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Planned framework for phased-in COTP zone compliance

October - November 2008	December 2008	January - February 2009	March - April 2009
<p><u>October 15, 2008</u> Northern New England Boston Southeastern New England</p> <p><u>November 28, 2008</u> Corpus Christi North Carolina Cape Fear River</p>	<p><u>December 1, 2008</u> Long Island Sound Charleston Savannah Jacksonville</p> <p><i>Change As of 27 OCT 08</i> <u>December 1, 2008</u> Buffalo Duluth Detroit Lake Michigan Sault Ste. Marie</p> <p><u>December 30, 2008</u> Baltimore Delaware Bay Mobile Pittsburgh Ohio Valley Lower Mississippi River San Diego</p>	<p><u>January 13, 2009</u> Hampton Roads Morgan City New Orleans Upper Mississippi River Miami Key West St. Petersburg</p> <p><u>February 12, 2009</u> Honolulu South East Alaska Prince William Sound Western Alaska</p> <p><u>February 28, 2009</u> Puget Sound Portland (OR) San Francisco Bay</p>	<p><u>March 23, 2009</u> New York</p> <p><u>April 14, 2009</u> Guam Houston/Galveston Los Angeles/Long Beach San Juan</p> <p><i>Change As of 22 OCT 08</i> <u>April 14, 2009</u> Port Arthur</p>



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Statistics and Progress to Date

- Months Operational: 14
- Sites Operational: 150
- Pre-Enrollment: 705,000
- Total Enrollments: 700,000
- Total Activations: 460,000
- Weekly Enrollments: > 16,000
- Weekly Activations > 18,000



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TWIC Dashboard (Page 1 of 3)

November 26, 2008

Explanation of Dashboard

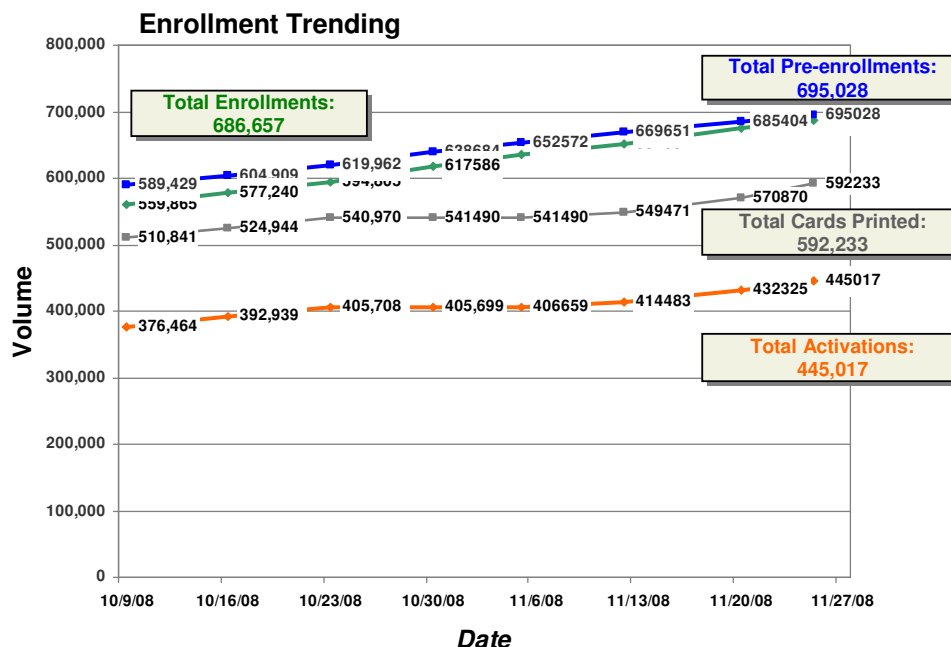
The TWIC Dashboard provides point-in-time program information on:

- Enrollment and adjudication-related statistics
- Graph depicting pre-enrollment, enrollment, cards printed & activated trends
- Contact information for TWIC resources
- Total enrollments and activations by location (including total enrollments broken out by occupation.type)

Program Statistics

Enrollment/Activation	Measurement (as of 11/25/08)
Pre-Enrollments	695,028
Enrollments	686,657
Cards Printed	592,233
Cards Activated	445,017
Average Enrollment Time	8.49 minutes

Security Threat Assessment	Measurement (as of 11/23/08)
Initial Disqualification Letters	25,560
Appeals Requested	14,534
Appeals Granted	11,119
Waivers Requested	1,797
Waivers Granted	1,028
ALJ Hearings Requested	4
ALJ Hearings Granted	4
Final Disqualification Letters	55
Number of Expired IDTAs	5,860



TWIC Information and Resources

Help Desk: 1-866-DHS-TWIC (1-866-347-8942)
 8:00 AM ET - 12:00 AM ET
<http://twicinformation.tsa.dhs.gov/twicinfo/contact.jsp>

Website: www.tsa.gov/twic

Program Office Mailbox: credentialing@dhs.gov



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Metrics Week Ending 10/28

Major Ports Online	COTP Zone	Compl. Date	Cum. Enrollmnts	Weekly Enrollments	Weekly Card Activations	ITD Card Activations	Card on Site	Cards in Transit
Boston, MA	Boston	10/15/08	6,535	44	98	5,269	785	1
Bangor, ME	Northern New England	10/15/08	1,952	17	17	1,064	262	1
Burlington, VT	Northern New England	10/15/08	306	18	6	179	-	-
Portland, ME	Northern New England	10/15/08	2,789	0	-	2,752	279	29
Portsmouth, NH	Northern New England	10/15/08	2,080	24	47	1,716	437	-
Bourne, MA	Southeastern New England	10/15/08	4,579	23	51	3,806	548	40
Providence, RI	Southeastern New England	10/15/08	4,387	19	24	3,598	490	-
Wilmington, NC	Cape Fear River	11/28/08	4,376	102	141	2,533	964	45
Brownsville, TX	Corpus Christi	11/28/08	3,256	111	109	2,008	623	28
Corpus Christi, TX	Corpus Christi	11/28/08	18,508	401	454	13,169	2,612	313
Point Comfort, TX	Corpus Christi	11/28/08	1,756	52	42	1,296	293	5
Victoria, TX	Corpus Christi	11/28/08	3,360	0	70	2,873	405	40
Morehead City, NC	North Carolina	11/28/08	2,124	52	71	1,642	225	22
Ashtabula, OH	Buffalo	12/01/08	888	52	35	535	208	38
Buffalo, NY	Buffalo	12/01/08	1,055	59	32	557	151	16
Cleveland, OH	Buffalo	12/01/08	3,209	112	105	2,299	440	23
Oswego, NY	Buffalo	12/01/08	679	14	12	476	121	3
Rochester, NY	Buffalo	12/01/08	243	19	14	141	36	4
Charleston, SC	Charleston	12/01/08	8,891	316	433	6,161	1,104	111
Bay City, MI	Detroit	12/01/08	720	24	36	497	126	3
Detroit, MI	Detroit	12/01/08	2,276	57	62	1,506	406	60
Lorain, OH	Detroit	12/01/08	341	13	21	245	50	-
Marine City, MI	Detroit	12/01/08	474	25	30	310	41	14
Sandusky, OH	Detroit	12/01/08	758	25	40	491	179	6
Toledo, OH	Detroit	12/01/08	2,870	43	74	2,257	398	10
Duluth-Superior, MN	Duluth	12/01/08	2,941	36	98	2,401	344	59
International Falls, MN	Duluth	12/01/08	2	0	-	1	-	-
Minneapolis, MN	Duluth	12/01/08	1,566	47	71	1,149	323	17
Ontonagon, MI	Duluth	12/01/08	26	0	-	22	8	-
St. Paul, MN	Duluth	12/01/08	1,209	70	24	700	215	32
Jacksonville, FL	Jacksonville	12/01/08	10,747	416	543	6,938	1,449	252
Port Canaveral, FL	Jacksonville	12/01/08	5,296	157	127	3,679	1,332	26
Chicago, IL	Lake Michigan	12/01/08	8,477	86	222	6,473	1,320	189
Green Bay, WI	Lake Michigan	12/01/08	1,235	32	44	829	188	24
Indiana Harbor, IN	Lake Michigan	12/01/08	3,406	49	113	2,150	580	125
Joliet, IL	Lake Michigan	12/01/08	5,824	101	217	4,096	861	65
Milwaukee, WI	Lake Michigan	12/01/08	1,556	58	91	945	-	-
Muskegon, MI	Lake Michigan	12/01/08	888	24	34	667	165	17
Traverse City, MI	Lake Michigan	12/01/08	562	13	17	431	96	3



Transportation
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U.S. Department of
Homeland Security
**United States
Coast Guard**



Metrics Week Ending 10/28

Major Ports Online	COTP Zone	Compl. Date	Cum. Enrollmnts	Weekly Enrollments	Weekly Card Activations	ITD Card Activations	Card on Site	Cards in Transit
Bridgeport, CT	Long Island Sound	12/01/08	1,184	40	62	892	140	-
Coram, NY	Long Island Sound	12/01/08	837	29	47	592	103	37
Lindenhurst, NY	Long Island Sound	12/01/08	1,163	41	78	727	173	18
New Haven, CT	Long Island Sound	12/01/08	1,580	59	94	1,160	195	-
New London, CT	Long Island Sound	12/01/08	1,817	36		1,342	234	29
Riverhead, NY	Long Island Sound	12/01/08	420	17	23	290	46	6
Alpena, MI	Sault Ste. Marie	12/01/08	158	1	8	130	29	1
Calcite, MI	Sault Ste. Marie	12/01/08	166	1	2	134	23	2
Escanaba, MI	Sault Ste. Marie	12/01/08	149	5	14	100	24	2
Marquette, MI	Sault Ste. Marie	12/01/08	267	2	29	207	68	8
Sault Ste. Marie, MI	Sault Ste. Marie	12/01/08	286	2	2	242	25	2
St. Ignace, MI	Sault Ste. Marie	12/01/08	343	1	5	295	38	2
Brunswick, GA	Savannah	12/01/08	2,936	137	169	1,919	398	28
Savannah, GA	Savannah	12/01/08	12,667	453	541	8,998	1,305	120
Dundalk, MD	Baltimore	12/30/08	13,849	295	356	8,850	2,321	2
La Plata, MD	Baltimore	12/30/08	1,102	57	29	829	273	30
Salisbury, MD	Baltimore	12/30/08	1,372	24	32	1,004	248	10
Camden, NJ	Delaware Bay	12/30/08	2,448	143	124	1,049	443	-
Chester, PA	Delaware Bay	12/30/08	1,068	62	61	622	116	22
Marcus Hook, PA	Delaware Bay	12/30/08	1,241	59	63	704	141	36
New Castle, DE	Delaware Bay	12/30/08	1,536	68	66	702	225	-
Paulsboro, NJ	Delaware Bay	12/30/08	2,807	102	131	1,553	444	61
Pennsbury Manor, PA	Delaware Bay	12/30/08	875	85	27	377	-	-
Philadelphia, PA	Delaware Bay	12/30/08	13,214	174	350	10,022	2,415	49
Wilmington, DE	Delaware Bay	12/30/08	9,153	168	135	7,328	1,108	49
Greenville, MS	Lower Miss. River	12/30/08	694	0	8	440	179	3
Little Rock, AR	Lower Miss. River	12/30/08	1,046	70	36	536	179	32
Memphis, TN	Lower Miss. River	12/30/08	4,613	84	75	3,399	722	-
Tulsa, OK	Lower Miss. River	12/30/08	2,617	61	37	1,472	266	51
Vicksburg, MS	Lower Miss. River	12/30/08	5,891	128	67	4,109	898	2
Decatur, AL	Mobile	12/30/08	1,175	77	33	547	-	-
Gulfport, MS	Mobile	12/30/08	3,763	108	92	2,425	447	82
Mobile, AL	Mobile	12/30/08	19,628	420	343	13,195	4,102	367
Panama City, FL	Mobile	12/30/08	2,565	78	34	1,361	392	47
Chattanooga, TN	Ohio Valley	12/30/08	2,072	96	56	1,152	329	3
Cincinnati, OH	Ohio Valley	12/30/08	2,444	102	38	1,260	464	35
Evansville, IN	Ohio Valley	12/30/08	3,027	66	145	857	229	76
Huntington, WV	Ohio Valley	12/30/08	7,243	239	115	5,201	903	46
Louisville, KY	Ohio Valley	12/30/08	3,137	154	99	1,923	427	60
Nashville, TN	Ohio Valley	12/30/08	2,272	86	25	1,490	237	77
Paducah, KY	Ohio Valley	12/30/08	2,330	87	72	1,458	331	76
Pittsburgh, PA	Pittsburgh	12/30/08	4,109	83	132	2,737	795	-
San Diego, CA	San Diego	12/30/08	5,097	139	125	2,978	1,071	118



Transportation
Security
Administration

U.S. Department of
Homeland Security
**United States
Coast Guard**



Metrics Week Ending 10/28

Major Ports Online	COTP Zone	Compl. Date	Cum. Enrollmnts	Weekly Enrollments	Weekly Card Activations	ITD Card Activations	Card on Site	Cards in Transit
Newport News, VA	Hampton Roads	01/13/09	3,242	98	149	2,163	-	-
Norfolk, VA	Hampton Roads	01/13/09	12,379	207	275	7,110	-	-
Key West, FL	Key West	01/13/09	1,018	11	24	755	-	-
Miami, FL	Miami	01/13/09	6,948	201	186	3,705	-	-
Palm Beach, FL	Miami	01/13/09	3,104	79	103	2,124	-	-
Port Everglades, FL	Miami	01/13/09	7,834	209	217	4,800	-	-
Baton Rouge, LA	Morgan City	01/13/09	35,967	540	345	20,733	4,815	3,451
Houma, LA	Morgan City	01/13/09	3,769	145	132	1,730	606	83
Lafayette, LA	Morgan City	01/13/09	4,258	168	148	1,739	1,005	137
Morgan City, LA	Morgan City	01/13/09	3,395	248	111	1,955	478	51
New Orleans, LA	Morgan City	01/13/09	29,627	372	436	20,302	4,454	574
Port Fourchon, LA	Morgan City	01/13/09	9,480	67	118	7,205	1,277	20
South Louisiana, LA	Morgan City	01/13/09	8,111	276	123	4,258	1	-
Port Manatee, FL	St. Petersburg	01/13/09	1,627	120	89	724	-	-
Tampa, FL	St. Petersburg	01/13/09	9,923	238	379	6,730	-	-
Kansas City, MO	Upper Miss. River	01/13/09	718	28	23	355	-	-
Peoria, IL	Upper Miss. River	01/13/09	1,861	84	61	1,094	-	-
St. Louis, MO	Upper Miss. River	01/13/09	6,184	209	189	2,953	-	-
American Samoa	Honolulu	02/12/09	118	2	2	13	-	-
Hilo, HI	Honolulu	02/12/09	1,918	21	54	1,691	-	-
Honolulu, HI	Honolulu	02/12/09	8,291	54	142	5,332	-	-
Kahului, HI	Honolulu	02/12/09	2,115	41	35	1,595	-	-
Kauai, HI	Honolulu	02/12/09	1,094	18	24	725	-	-
Valdez, AK	Prince William Sound	02/12/09	1,118	4	22	952	-	-
Juneau, AK	Southeast Alaska	02/12/09	2,066	11	22	1,071	-	-
Anchorage, AK	Western Alaska	02/12/09	3,530	76	51	2,295	-	-
Nikiski, AK	Western Alaska	02/12/09	1,114	27	28	773	-	-
Coos Bay, OR	Portland, OR	02/28/09	264	0	-	176	-	-
Longview, WA	Portland, OR	02/28/09	868	21	25	532	-	-
Pasco, WA	Portland, OR	02/28/09	877	32	24	380	-	-
Portland, OR	Portland, OR	02/28/09	6,033	58	73	4,764	-	-
Vancouver, WA	Portland, OR	02/28/09	690	107	15	276	-	-
Anacortes, WA	Puget Sound	02/28/09	6,374	49	153	4,245	-	-
Everett, WA	Puget Sound	02/28/09	2,077	24	33	1,336	-	-
Seattle, WA	Puget Sound	02/28/09	7,242	118	98	4,945	-	-
Tacoma, WA	Puget Sound	02/28/09	7,683	100	154	5,921	-	-
Benicia, CA	San Francisco Bay	02/28/09	2,913	97	113	1,438	-	-
Eureka, CA	San Francisco Bay	02/28/09	139	2	4	104	-	-
Oakland, CA	San Francisco Bay	02/28/09	14,050	130	205	10,579	-	-
Richmond, CA	San Francisco Bay	02/28/09	3,947	44	52	2,161	-	-
Sacramento, CA	San Francisco Bay	02/28/09	1,106	36	60	628	-	-
San Francisco, CA	San Francisco Bay	02/28/09	684	17	30	398	-	-
Stockton, CA	San Francisco Bay	02/28/09	1,386	50	89	695	-	-



Transportation
Security
Administration

U.S. Department of
Homeland Security
**United States
Coast Guard**



Metrics Week Ending 10/28

Major Ports Online	COTP Zone	Compl. Date	Cum. Enrollmnts	Weekly Enrollments	Weekly Card Activations	ITD Card Activations	Card on Site	Cards in Transit
Albany, NY	New York	03/23/09	2,471	32	61	1,699	-	-
New York/New Jersey #1	New York	03/23/09	9,932	205	94	7,124	-	-
New York/New Jersey #2	New York	03/23/09	5,806	39	129	3,986	-	-
New York/New Jersey #3	New York	03/23/09	12,458	176	215	8,962	-	-
Perth Amboy, NJ	New York	03/23/09	2,046	59	83	950	-	-
Guam	Guam	04/14/09	1,020	41	54	347	-	-
Saipan	Guam	04/14/09	174	2	4	93	-	-
Freeport, TX	Houston/Galveson	04/14/09	4,868	101	119	2,188	-	-
Galveston, TX	Houston/Galveson	04/14/09	1,981	0	30	1,273	-	-
Houston #2	Houston/Galveson	04/14/09	9,024	602	145	1,908	1,194	773
Houston, TX	Houston/Galveson	04/14/09	44,775	0	603	27,860	12,962	1,742
LaPorte, TX	Houston/Galveson	04/14/09	6,182	179	135	2,498	-	-
Texas City, TX	Houston/Galveson	04/14/09	7,598	229	142	3,844	-	-
Long Beach, CA	LA/LB	04/14/09	23,802	126	154	17,175	3,572	234
Los Angeles, CA	LA/LB	04/14/09	10,026	43	65	7,855	1,304	65
Port Hueneme, CA	LA/LB	04/14/09	1,431	38	24	787	-	-
Terminal Island, CA	LA/LB	04/14/09	5,277	127	146	2,450	990	182
Beaumont, TX	Port Arthur	04/14/09	8,106	68	170	5,277	1,935	52
Lake Charles, LA	Port Arthur	04/14/09	20,916	139	385	15,102	2,905	328
Port Arthur, TX	Port Arthur	04/14/09	8,184	89	184	5,404	1,600	108
Ponce, PR	San Juan	04/14/09	1,561	4	13	1,239	-	-
San Juan, PR	San Juan	04/14/09	3,490	62	65	2,432	-	-
St. Croix, VI	San Juan	04/14/09	2,602	9	67	1,757	-	-
St. Thomas, VI	San Juan	04/14/09	626	9	25	385	-	-
Administration (TSA)			2,094	15	43	997	-	-
Total			692,100	13,683	15,376	451,521		



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