



EXX-DEDICATED CUSTOMER SUPPORT

✉ exx.gc@apl.com

☎ 86-21-26105888
(Shanghai)

☎ 86-574-89071724
(Ningbo)

BOOKING

- Booking confirmation in 30 minutes
- Late booking available upon request (subject to timely documentation)

DOCUMENTATION

- **AMS cut-off:**
Shanghai Tue 18:00
Ningbo Mon 16:00
- **VGM cut-off:**
Shanghai Thu 13:00
Ningbo Tue 23:00
- **BL issuance:**
4 work hours after vessel departure

GATE IN / OUT

- **CY open:**
Shanghai Mon 12:00
Ningbo Fri 02:00
- **CY cut-off:**
Shanghai Thu 10:00
Ningbo Tue 23:00



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☎ 888-EXX-2018
(1-888-399-2018)

INVOICING

- Error-free invoicing
- Simplified pricing structure - no surprises

PICK-UP

- Hassle-free same day cargo availability – no appointment needed
- Dedicated cargo access gate for EXX
- Direct mounting of cargo to new GPS-tracked chassis

SHIPMENT NOTIFICATION

- Sent via preferred communications channel:
 - Vessel departure: Within 48 hours
 - Vessel arrival: 5 days prior & upon arrival
- Cargo availability: Upon cargo mounted on chassis and ready for pick-up